



Delivering Mobile Solutions to Mobile Customers

DIGITAL SOLUTIONS

ExpeData® Digital Writing and BlackBerry Solutions For Healthcare



IMPROVE PATIENT CARE WITH MORE ACCURATE AND VIRTUAL REAL-TIME ACCESS TO INFORMATION

Given the state of healthcare today, professionals require access to all types of information, regardless of their locations. Whether assessing patients in their homes or managing through a natural disaster, clinicians need to have the ability to access information, send and receive communications and respond quickly in a reliable, secure and convenient way. Additionally, they need a simple way to capture data and signatures.

BlackBerry® provides patient data, medical information and connectivity among colleagues so that healthcare providers can improve the quality of care and responsiveness, make better decisions, increase efficiency, stay organized and easily and effortlessly access information.

The power of BlackBerry functionality is further extended when used in conjunction with digital writing.



SOLUTION OVERVIEW

The ExpeData® digital writing solution allows a user to write on a piece of paper using a digital pen and capture electronically whatever is written, including signatures. Data from the pen is sent via a Bluetooth®-enabled BlackBerry device downloading to our server where the handwriting is interpreted into text. A data file with a corresponding image is available within seconds for viewing, editing and download. This approach saves time and takes hard costs out of customer processes.





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INTEROPERABILITY STREAMLINES WORKFLOW AND IMPROVES EFFICIENCY

Armed with digital pens and paper and BlackBerry devices, mobile healthcare workers get the convenience and ease of capturing information on paper, routing it in virtual real-time using the BlackBerry device and receive confirmation of the transmission, alerts and other two-way communication.

They no longer have to manually fax, mail or scan information, freeing up more time for additional patient visits and improving the overall quality of care. Information is captured unobtrusively as compared to alternative technologies, such as laptop computers.

IMPROVES ACCURACY AND RELIABILITY – ESTABLISHES ACCOUNTABILITY AND CONTROL

This robust data capture solution minimizes errors associated with manual processing, thus improving data accuracy and reliability. Handwritten information is converted to text, verified and can be uploaded into downstream systems such as Health Information Management (HIM), lab, pharmacy, CRM and others. With the addition of a third-party-location tracking application on the BlackBerry device, the caregiver's location, in relation to the person served (place of care), can be confirmed.

Digital writing, coupled with a BlackBerry device, provides a new level of accountability and control.

- Duplicate, original image of the handwritten image is generated electronically, eliminating the need for long-term storage of paper documents.
- Encrypted data throughout the transmission process protects valuable information.
- Date- and time-stamp availability for all entries on the form and transactions on the BlackBerry device, providing a clear audit trail to help with regulatory compliance.
- Paper original available as a backup for disaster recovery or technology failures.



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